

ST JOHN'S LUTHERAN SCHOOL KINGAROY

Bus Travel Code of Conduct

EXPECTATIONS OF STUDENTS – QLD TRANSPORT BUS TRAVEL

Each bus service conveying school students has a set of rules or code of conduct that all school students are expected to adhere to. To make clear to students the standards of behaviour expected of them when travelling on buses, Queensland Transport has developed in consultation with bus operators, school organisations and parent groups, a Code of Conduct. The Code of Conduct will apply to all students travelling on buses throughout Queensland. Inappropriate behaviour by a student at a bus interchange may also be regarded as a breach of the Code of Conduct. The full and current code of conduct can be accessed at www.tmr.qld.gov.au/buscode

Students' Role

To be a safe and responsible passenger.

Students' Rights

- To be safe.
- To be respected and treated fairly.

Students' Responsibilities

- To act safely and responsibly by:
 - following driver instructions.
 - following the bus rules and the Code.
 - respecting self and others.
 - respecting own property and the property of others.
 - communicating respectfully with others.
 - accepting consequences for bus misconduct.

Students' Expected Behaviours

- Wait at the bus stop in an orderly manner.
- Respect other people and their property.
- Behave in a way that ensures a safe bus journey for all passengers by:
 - following bus rules.
 - staying in the right place.
 - behaving in a calm, non-aggressive way.
 - keeping hands and feet to self.
 - speaking politely.
 - storing all objects safely.
- Get off the bus in an orderly manner.
- Follow the driver's safety instructions.

Parents' and Carers' Roles

To actively support bus safety with their school-aged children.

Parents' and Carer's Rights

- Safe and comfortable travel for their children.
- To be respected and treated fairly.
- To be consulted and to receive accurate information about the bus behaviour of their children.

Parents' and Carers' Responsibilities

- To ensure that their children are capable of travelling independently on the bus.
- To ensure their children have an understanding of the Code and bus rules.
- To communicate respectfully with the operator, school and transport staff.
- To teach their children about bus safety and consequences for misconduct.
- To demonstrate appropriate bus travel behaviours to their children.
- To co-operate with the school and bus operator in managing bus misconduct.
- To ensure the safe travel of their children to and from the bus stop.
- To be available for discussions about the behaviour of their children.

Parents' and Carers' Expected Behaviours

- To provide their children with the correct bus fare.
- To co-operate with their children's school and the bus operator in discussing behaviour incidents and in implementing any agreed disciplinary action.
- To communicate with the bus operator and the school about their children's bus transport and respond to phone and written communication.
- To address concerns about their children's bus travel by promptly contacting the bus operator so that relevant issues can be managed using the procedures outline in the Code.

As part of the process following a breach of the Code of Conduct, students may be refused travel for a temporary period or in some cases permanently.

5. Rights and responsibilities

Safe bus travel is a right for all passengers. With that right there are responsibilities. Stakeholders must take ownership of their responsibilities under the Code and work collaboratively to support the effective implementation of the Code. When stakeholders work together to support acceptable standards of bus conduct, it gives a clear message that unsafe and irresponsible behaviour is not acceptable.

5.1. The rights and responsibilities of those involved with student bus travel

Rights						
To be safe: travel free from harm; have safety and wellbeing protected.	To be respected: actively listened to; provided with accurate information; consulted; treated fairly; treated with courtesy.					
Roles						
Students	Parents/carers	Bus drivers	Bus operators	Conveyance committees (where applicable)	Principal/school staff	Queensland Government
Be a safe and responsible passenger.	Actively support bus safety with their school-aged children.	Be a safe and responsible driver.	Ensure the quality operation of bus services.	Assist school principals and bus operators in maintaining discipline of school students while travelling on buses.	Promote bus safety and collaborate in the management of student bus safety.	Develop the Code of Conduct guidelines and support its effective implementation.
Responsibilities						
Students	Parents/carers	Bus drivers	Bus operators	Conveyance committees (where applicable)	Principal/school staff	Department of Transport and Main Roads
<ul style="list-style-type: none"> Be responsible for their own behaviour. Act safely and responsibly. Follow driver instructions, bus rules and the Code. Accept the consequences of bus misconduct. Respect themselves and others including their own and others' property. 	<ul style="list-style-type: none"> Ensure their children are capable of travelling independently. Teach their children about bus safety rules, the Code and consequences for misconduct. Demonstrate appropriate bus travel behaviours to children. Communicate respectfully and cooperate with the driver, operator, school and transport staff in managing misconduct. Ensure the safe travel of their children to and from the bus service. Be available for discussions about the behaviour of their children. 	<ul style="list-style-type: none"> Drive safely. Undertake required training. Utilise appropriate behaviour management strategies. Follow Code and operator policy and procedures. Communicate in a clear and respectful manner. Promptly record and inform operators of student behaviour incidents and driver actions. Treat students fairly and with respect. 	<ul style="list-style-type: none"> Ensure drivers are appropriately trained and supported in implementing the Code. Communicate respectfully with parents/carers and schools to collaboratively manage student behaviour on buses. Implement the Code in a fair and consistent manner. Keep clear records of behaviour incidents involving school students, including actions taken. Ensure students and drivers travel in a safe environment. 	<ul style="list-style-type: none"> Treat all discussions confidentially. Adhere to the Code's processes and procedures. Encourage students to act safely. 	<ul style="list-style-type: none"> Collaborate with stakeholders and communicate respectfully in implementing the Code. Support bus operators in the application of the Code's procedures and processes. Reinforce safe bus travel and the Code's messages in school based processes. Facilitate effective communication between bus operators and students/parents/carers. 	<ul style="list-style-type: none"> Provide advice and support to stakeholders in the implementation of the Code. Undertake Code policy reviews as appropriate. Manage review processes for students who are refused bus travel. Investigate complaints about bus operators' services. Monitor and review bus operators' compliance with the Code.